Chapter 2 Business Drivers in Promoting Digital Detoxification

Rishi Prakash Shukla

https://orcid.org/0000-0003-0854-7302 Chandigarh University, India

ABSTRACT

In today's hyper-connected world, the constant use of digital devices and online platforms has become an integral part of daily life. While these technologies offer numerous advantages in terms of communication, productivity, and information access, they also bring about significant challenges, including digital addiction, burnout, and decreased well-being. The need for digital detoxification has emerged as a critical concern for both individuals and organizations. This chapter proposes to explore how businesses can play a pivotal role in promoting digital detoxification among their employees.

INTRODUCTION

In an era dominated by the relentless hum of digital devices, the ceaseless torrent of notifications, and the unending expanse of online platforms, we stand at the precipice of an unparalleled digital revolution. The benefits are glaring: unmatched connectivity, heightened productivity, and an astonishingly expansive information landscape. However, amid this digital euphoria, we cannot afford to overlook the ominous clouds that loom over our digital landscape. The issues of digital addiction, the constant threat of burnout, and the gradual erosion of overall well-being cast shadows over this bold new world into which we plunge headfirst. As we grapple with the far-reaching effects of our digital entanglement, it becomes increasingly

DOI: 10.4018/979-8-3693-1107-3.ch002

Business Drivers in Promoting Digital Detoxification

clear that businesses are not mere participants in this unfolding story; they wield significant influence in shaping the contours of our digital reality. Beyond being contributors to the challenges, businesses possess the capacity to be instrumental in crafting solutions. This chapter endeavors to illuminate the path forward by delving into the myriad ways in which companies can serve as agents of change, redrawing the boundaries of our digital existence and aiding their employees in regaining a sense of equilibrium through the promotion of digital detoxification within their organizations.

The digital predicament, a conundrum at the nexus of progress and peril, lies at the heart of our contemporary digital odyssey. Enslaved to the siren song of screens by the digital platforms and technologies that have empowered us in unprecedented ways, we find ourselves ensnared in what can only be described as a predicament of the modern day. On one hand, we revel in the advantages of rapid communication, heightened efficiency, and boundless knowledge at our fingertips, creating a civilization unlike any other. Yet, on the other side of this digital coin, a more sinister story emerges. The pervasive threat of digital addiction, where obsessive behaviors bind us to our screens at the expense of genuine human connection, poses a formidable challenge in the face of the sheer prevalence of digital devices. In response to the challenges posed by our connected, ever-accelerating world, digital detoxification has risen to prominence, transcending individual preference to become a shared social problem. It entails purposeful and transient disengagement from digital gadgets and online activity, a deliberate effort to regain control over our digital lives. In a society that demands an unrelenting march forward, digital detoxification represents a return to the basics of what it means to be human. This chapter contends that businesses, often overlooked in the discourse surrounding digital detoxification, are crucial actors in this narrative. They possess the means not only to navigate the challenges presented by the digital age but also to actively shape the digital landscape within their organizations. Through the establishment of clearly defined policies and guidelines, education and training initiatives, the promotion of a salubrious workplace, encouragement of technological solutions, setting an example through leadership, and the creation of digital-free zones, businesses can spearhead a movement toward a healthier digital future.

Measuring the effectiveness of digital detoxification programs requires the implementation of key performance indicators (KPIs) such as productivity measurements, employee well-being surveys, and tracking the time spent unplugged. By actively seeking feedback and closely monitoring these measures, businesses can continuously refine their strategies, fostering a workplace environment that harmonizes the benefits of digital advancement with the imperative of employee well-being. As we struggle with the widespread effects of our digital entanglement, it becomes clear that businesses are essential to solving this problem. They are more

7 more pages are available in the full version of this document, which may be purchased using the "Add to Cart" button on the publisher's webpage: www.igi-

global.com/chapter/business-drivers-in-promoting-digitaldetoxification/336739

Related Content

Application of Fuzzy Numbers to Assessment Processes

Michael Voskoglou (2019). Advanced Methodologies and Technologies in Artificial Intelligence, Computer Simulation, and Human-Computer Interaction (pp. 407-420). www.irma-international.org/chapter/application-of-fuzzy-numbers-to-assessment-processes/213146

Free Emails in Bad Portals

Francisco V. Cipolla-Ficarra, Alejandra Quirogaand Valeria M. Ficarra (2018). *Technology-Enhanced Human Interaction in Modern Society (pp. 234-262).* www.irma-international.org/chapter/free-emails-in-bad-portals/189846

Turning Competitions into Global Collaboration through Educational Robotics: Case of RoboCupJunior

Amy Eguchi (2016). *Human-Computer Interaction: Concepts, Methodologies, Tools, and Applications (pp. 1571-1591).*

 $\frac{www.irma-international.org/chapter/turning-competitions-into-global-collaboration-througheducational-robotics/139107$

Technological Innovation and Adoptive Ability: A General Framework

Stilianos Alexiadis, Aikaterini Kokkinouand Christos Ladias (2018). *Technology Adoption and Social Issues: Concepts, Methodologies, Tools, and Applications (pp. 1317-1330).*

www.irma-international.org/chapter/technological-innovation-and-adoptive-ability/196731

Communication Technologies for Older Adults in Retirement Communities

Lauren Bowers, Claudia B. Rebolaand Patricio Vela (2014). *Advanced Research and Trends in New Technologies, Software, Human-Computer Interaction, and Communicability (pp. 491-501).*

 $\frac{\text{www.irma-international.org/chapter/communication-technologies-for-older-adults-in-retirement-communities/94255}$