Electronic Government: Concepts, Methodologies, Tools, and Applications

Ari-Veikko Anttiroiko University of Tampere, Finland



INFORMATION SCIENCE REFERENCE

Hershey • New York

Acquisitions Editor:Kristin KlingerDevelopment Editor:Kristin RothSenior Managing Editor:Jennifer NeidigManaging Editor:Jamie SnavelyTypesetter:Michael Brehm, Jeff Ash, Carole Coulson, Elizabeth Duke, Sara Reed, Sean WoznickiCover Design:Lisa TosheffPrinted at:Yurchak Printing Inc.

Published in the United States of America by Information Science Reference (an imprint of IGI Global) 701 E. Chocolate Avenue, Suite 200 Hershey PA 17033 Tel: 717-533-8845 Fax: 717-533-88661 E-mail: cust@igi-global.com Web site: http://www.igi-global.com/reference

and in the United Kingdom by

Information Science Reference (an imprint of IGI Global) 3 Henrietta Street Covent Garden London WC2E 8LU Tel: 44 20 7240 0856 Fax: 44 20 7379 0609 Web site: http://www.eurospanbookstore.com

Library of Congress Cataloging-in-Publication Data

Electronic government : concepts, methodologies, tools and applications / Ari-Veikko Anttiroiko, editor. p. cm.

Summary: "This collection meets the need for quality, authoritative research in this domain with an authoritative collection. Studies from the electronic government researchers worldwide enable libraries in academic, government, and other settings to provide a collection on topics like digital government, electronic justice, government-to-government, information policy, and cyber-infrastructure research and methodologies"--Provided by publisher.

ISBN 978-1-59904-947-2 (hardcopy) -- ISBN 978-1-59904-948-9 (e-book)

1. Internet in public administration. I. Anttiroiko, Ari-Veikko.

JF1525.A8E585 2008

352.3'802854678--dc22

2007045877

Copyright © 2008 by IGI Global. All rights reserved. No part of this publication may be reproduced, stored or distributed in any form or by any means, electronic or mechanical, including photocopying, without written permission from the publisher.

Product or company names used in this set are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark.

British Cataloguing in Publication Data

A Cataloguing in Publication record for this book is available from the British Library.

If a library purchased a print copy of this publication, please go to http://www.igi-global.com/reference/assets/IGR-eAccess-agreement. pdf for information on activating the library's complimentary electronic access to this publication.

25 more pages are available in the full version of this document, which may be purchased using the "Add to Cart" button on the publisher's webpage: www.igi-

global.com/chapter/online-one-stop-government/9897

Related Content

e-Government Adoptions in Developing Countries: A Sri Lankan Case Study

Jayantha Rajapakse (2013). *International Journal of Electronic Government Research (pp. 38-55)*. www.irma-international.org/article/e-government-adoptions-in-developing-countries/103892

Use of Social Media in Citizen-Centric Electronic Government Services: A Literature Analysis

Mohammad Abdallah Ali Alryalat, Nripendra P. Rana, Ganesh P. Sahu, Yogesh K. Dwivediand Mina Tajvidi (2017). *International Journal of Electronic Government Research (pp. 55-79).* www.irma-international.org/article/use-of-social-media-in-citizen-centric-electronic-government-services/190836

Using Digital Hotlines in an Anti-Corruption Campaign

Paula F. Saddler (2008). *Electronic Government: Concepts, Methodologies, Tools, and Applications (pp. 2518-2525).*

www.irma-international.org/chapter/using-digital-hotlines-anti-corruption/9872

E-Government Adoption and Acceptance: A Literature Review

Ryad Titahand Henri Barki (2006). *International Journal of Electronic Government Research (pp. 23-57).* www.irma-international.org/article/government-adoption-acceptance/2017

Towards Digital Governance in UK Local Public Services?

Ian McLoughlin (2009). Handbook of Research on Strategies for Local E-Government Adoption and Implementation: Comparative Studies (pp. 122-136). www.irma-international.org/chapter/towards-digital-governance-local-public/21458