Electronic Government: Concepts, Methodologies, Tools, and Applications

Ari-Veikko Anttiroiko University of Tampere, Finland



INFORMATION SCIENCE REFERENCE

Hershey • New York

Acquisitions Editor:Kristin KlingerDevelopment Editor:Kristin RothSenior Managing Editor:Jennifer NeidigManaging Editor:Jamie SnavelyTypesetter:Michael Brehm, Jeff Ash, Carole Coulson, Elizabeth Duke, Sara Reed, Sean WoznickiCover Design:Lisa TosheffPrinted at:Yurchak Printing Inc.

Published in the United States of America by Information Science Reference (an imprint of IGI Global) 701 E. Chocolate Avenue, Suite 200 Hershey PA 17033 Tel: 717-533-8845 Fax: 717-533-88661 E-mail: cust@igi-global.com Web site: http://www.igi-global.com/reference

and in the United Kingdom by

Information Science Reference (an imprint of IGI Global) 3 Henrietta Street Covent Garden London WC2E 8LU Tel: 44 20 7240 0856 Fax: 44 20 7379 0609 Web site: http://www.eurospanbookstore.com

Library of Congress Cataloging-in-Publication Data

Electronic government : concepts, methodologies, tools and applications / Ari-Veikko Anttiroiko, editor. p. cm.

Summary: "This collection meets the need for quality, authoritative research in this domain with an authoritative collection. Studies from the electronic government researchers worldwide enable libraries in academic, government, and other settings to provide a collection on topics like digital government, electronic justice, government-to-government, information policy, and cyber-infrastructure research and methodologies"--Provided by publisher.

ISBN 978-1-59904-947-2 (hardcopy) -- ISBN 978-1-59904-948-9 (e-book)

1. Internet in public administration. I. Anttiroiko, Ari-Veikko.

JF1525.A8E585 2008

352.3'802854678--dc22

2007045877

Copyright © 2008 by IGI Global. All rights reserved. No part of this publication may be reproduced, stored or distributed in any form or by any means, electronic or mechanical, including photocopying, without written permission from the publisher.

Product or company names used in this set are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark.

British Cataloguing in Publication Data

A Cataloguing in Publication record for this book is available from the British Library.

If a library purchased a print copy of this publication, please go to http://www.igi-global.com/reference/assets/IGR-eAccess-agreement. pdf for information on activating the library's complimentary electronic access to this publication.

23 more pages are available in the full version of this document, which may be purchased using the "Add to Cart" button on the publisher's webpage: www.igi-

global.com/chapter/public-administrators-acceptance-practice-digital/9921

Related Content

Implementing Interoperability Standards for Electronic Government: An Exploratory Case Study of the E-PING Brazilian Framework

Ernani Marques dos Santos (2008). *International Journal of Electronic Government Research (pp. 103-112).* www.irma-international.org/article/implementing-interoperability-standards-electronic-government/2057

Review of Open Source Software (OSS): Advantages and Issues Related with its Adoption in E-Government

Bhasker Mukerjiand Ramaraj Palanisamy (2012). *E-Government Service Maturity and Development: Cultural, Organizational and Technological Perspectives (pp. 198-212).* www.irma-international.org/chapter/review-open-source-software-oss/55788

Investments in E-Government: A Benefit Management Case Study

Teresa Matos Fernandes, Jorge Gomesand Mário Romão (2017). International Journal of Electronic Government Research (pp. 1-17).

www.irma-international.org/article/investments-in-e-government/190833

Evaluating the Impact of E-government on Citizens: Cost-Benefit Analysis

Tong-yi Huangand Chung-pin Lee (2010). *Citizens and E-Government: Evaluating Policy and Management* (pp. 37-52).

www.irma-international.org/chapter/evaluating-impact-government-citizens/42549

An Exploratory Study of the E-Government Services in Greece

Dimitrios K. Kardarasand Eleutherios A. Papathanassiou (2008). Handbook of Research on Public Information Technology (pp. 162-174).

www.irma-international.org/chapter/exploratory-study-government-services-greece/21243