

E-Commerce Taxation Issues

Mahesh S. Raisinghani

TWU School of Management, USA

Dan S. Petty

North Texas Commission, USA

INTRODUCTION

This article is designed to give the reader a balanced perspective on some of the issues surrounding the current discussions related to state and local taxation of Internet access fees and sales transactions. It attempts to express the issues being discussed and presents several viewpoints. The proponents of Internet taxation are searching for technological and administrative system to meet their goal. After much deliberation, the Advisory Commission on Electronic Commerce released its final recommendations to Congress in April 2000. Major emphasis is being placed on simplification, neutrality, avoiding double taxation and accepting the existing tax rules with no new taxes.

The United States economy has benefited tremendously by e-commerce. This escalation has created numerous highly skilled jobs, providing the consumer with goods and services at competitive prices. The Internet Tax Fairness Coalition and many other groups feel that implementing taxes on the Internet transaction can have an adverse affect on the businesses. According to the Supreme Court of United States, a vendor has a sales tax obligation only when the buyer and seller are in the same state or has a physical presence (nexus) in the buyer's state. These coalitions feel that entry barriers for new and old companies, who have yet to exploit the e-commerce, will slow the growth in this sector. With over 30,000 taxing jurisdictions, tax collection and payment can be a complex process. Many street retailers collect at a single rate, and prepare and file a single tax return at one place. Taxation of online transactions would require the vendor to identify and send forms to all taxing jurisdictions. Under the present circumstances, the ever-changing maze of state and local tax policies makes application of a single Internet transaction tax policy virtually impossible.

The complicated, complex and ever changing maze of state and local tax policies and laws make application of a sensible, fair and easily understood Internet transaction tax policy virtually impossible under the present circumstances. James Plummer, a policy analyst at Consumer Alert wrote, "Nefarious new taxes and regulations will kill many new start-up e-businesses before they even start up; denying consumers their chance to find the specialized products and services for their needs" (Plummer, 2000).

The anti-tax community and coalitions have a strong adversary in the National Governor's Association. The State is worried that the brick and mortar stores are jeopardized by the popularization of Internet commerce, which is tax-free. The Governors suggest that government tax policy offers a competitive advantage to Internet stores. Major brick and mortar retailers such as Sears and Wal-Mart are concerned that if unresolved, this issue may gain much public resistance, thus making the taxing of e-commerce politically impossible.

BACKGROUND

The United States Congress enacted The Internet Tax Freedom Act in 1998, imposing a three-year moratorium on new Internet taxation. It also established the Advisory Commission on Electronic Commerce to address the issues related to Internet taxation (Advisory Commission on Electronic Commerce, 2000).

The Advisory Commission has representatives from state and local governments and e-commerce industry. It is to conduct a study of federal, state, local and international taxation and tariff treatment of transactions using the Internet and Internet access, and other comparable sales activities. The Commission's recommendations are to be submitted to Congress no later than April of 2000. Based on testimonies, the Commission is reviewing barriers imposed in foreign markets on U.S. property, goods or services engaged in Internet and its impact on U.S. consumers, and ways to simplify federal, state and local taxes imposed on telecommunications services.

The National Governor's Association's Perspective

Today, 46 states have a sales tax of some sort. All of the 46 states that have a sales tax also have what is called a complementary use tax. Consumers pay the sales tax when they buy goods and services in their own state and use tax when they buy from other states. This strategy avoids double taxation. When the consumer buys from an out of state merchant, such as mail order or the Internet, tax is collected and sent to the consumer's state only if the merchant has a nexus in the consumer's state. According to U.S. Supreme Court 1967, *National Bellas Hess* and 1992

Quill decisions, the merchant is not required to collect the use tax and remit it to the state of residence of the consumer. Consumers then are responsible for paying taxes on goods they purchase through mail-order catalogues and over the Internet. This subsidizes one category of businesses at the expense of their competitors.

The Governors have suggested a streamlined sales tax system for the 21st century. Some of the features of the governor's proposed streamlined system include:

- Maintain the current definitions of nexus and eliminate collection of state and government taxes
- Simplify the current system and without any federal government intervention
- Eliminate the cost of compliance, tax returns and payments and tax audits
- Eliminate tax-rate monitoring and implementation.
- Eliminate risks for sellers exercising reasonable care

The states would implement uniform laws, practices, technology applications, and collections systems to achieve the goals and results. These goals, when implemented, would achieve the first step of the streamlined system. The second step would be for all state and local governments to adopt the same classification systems, definitions and audits

The overall concept of the streamlined system is to reduce the costs and burden of sales tax compliance by shifting sales tax administration to a technology oriented business model operated by trusted third parties (TTPs).

THE E-COMMERCE COALITION PERSPECTIVE

The e-Commerce Coalition is a broadly based national coalition dedicated to providing sound policy information on electronic commerce taxation, and includes AOL, Bank One, Cisco Systems, and the like. Can e-commerce step up the process of making each state responsible for administration of its own tax system and simplification? Time is of the essence because of the speed at which this industry is growing and changing.

GOVERNOR JAMES GILMORE'S PERSPECTIVE

Governor James Gilmore of Virginia is Chairman of the Advisory Commission on Electronic Commerce. Governor Gilmore submitted a proposal to the Commission on November 8, 1999 entitled "No Internet Tax" (Gilmore, 1999).

The Governor believes that American public policy should embrace the Internet and the borderless economy it creates.

- Prohibit all sales and use taxes on business-to-consumer interactions and protect companies from unfair taxes imposed due to their virtual presence
- Amend the Tax Freedom Act to prohibit all taxes on Internet access
- Abolish the federal 3% excise tax on telephone service
- No international tariffs or taxes on e-commerce

E-COMMERCE TAXATION FROM AN INTERNATIONAL PERSPECTIVE

The problem with international taxation is essentially that it is likely not possible to govern well when there is no international government to create an appropriate incentive structure to induce and compel good behavior (Bird, 2003). Molina and Michilli (2003) discuss how e-commerce is emerging in European regions. For instance, the region of Veneto has implemented "Bollo Auto" — the payment of car taxes through a digital network making use of lottery terminals located in the popular tobacco shops (*tabacchinos*). Since July 1, under the aegis of "leveling the playing field," the European Union (EU) has been imposing a value-added tax (VAT) on digital goods — namely games, music, and software — downloaded from non-EU companies via the Internet by EU citizens (Pappas, 2003). McLure (2003) concludes that any failure to apply value-added tax (VAT) to electronic commerce crossing borders between EU member states and other countries should not affect the value added-tax liability of registered traders, even if the reverse charge rule (taxation in the hands of recipients) is not applied. The study notes that the sales of digital content to consumers and unregistered traders that constitutes a minuscule fraction of purchases by households and unregistered traders (given the extremely low level of small-business exemptions) is problematic.

Li (2003) provides a technical and policy analysis of the Canadian Goods and Services Tax (GST) in the context of e-commerce and suggests some options for reform. Even though the GST has had a bad reputation in Canada and its integrity is now threatened by growing online cross-border shopping, based on the revenue potential of the GST, a replacement is highly unlikely, and a cleaned-up or reformed GST is more practical. Thus the government should take advantage of the opportunity presented by e-commerce to reform the GST.

In an application of the substance over form doctrine to the international e-commerce taxation issue, Ngoy (2003) proposes an approach consisting of applying what is called

3 more pages are available in the full version of this document, which may be purchased using the "Add to Cart" button on the publisher's webpage: www.igi-global.com/chapter/commerce-taxation-issues/13733

Related Content

Systems Analysts' Attitudes Toward Information Systems Development

James J. Jiang, Gary Klein and Joseph L. Balloun (1998). *Information Resources Management Journal* (pp. 5-10).

www.irma-international.org/article/systems-analysts-attitudes-toward-information/51056

Digital Divide: Issues and Strategies for Intervention in Nigerian Libraries

Jerome Idiegbeyan-ose, Christopher Nkiko, Mary Idahosa and Nwanne Nwokocha (2016). *Journal of Cases on Information Technology* (pp. 29-39).

www.irma-international.org/article/digital-divide/172153

Service Description Ontologies

Julia Kantorovitch and Eila Niemelä (2009). *Encyclopedia of Information Science and Technology, Second Edition* (pp. 3445-3451).

www.irma-international.org/chapter/service-description-ontologies/14085

Managing North-South Research Collaboration Projects During the COVID-19 Pandemic: An Empirical Study

Sulayman K. Sowe, Mirco Schoenfeld, Cyrus Samimi, Petra Steiner and Anke Schürer-Ries (2022). *International Journal of Information Technology Project Management* (pp. 1-25).

www.irma-international.org/article/managing-north-south-research-collaboration-projects-during-the-covid-19-pandemic/312255

The Application of the Theory of Reasoned Action to Senior Management and Strategic Information Systems

Peter P. Mykytyn Jr. and David A. Harrison (1993). *Information Resources Management Journal* (pp. 15-26).

www.irma-international.org/article/application-theory-reasoned-action-senior/50976