Chapter 27

An Extensive Discussion on Transition of Libraries:
The Panoramic View of Library Resources, Services, and Evolved Librarianship

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ABSTRACT

The library and information services have witnessed transition due to conceptual, technological and users' needs. The recent developments in the educational organizations and the users' needs have found few technological factors to consider changing trends. The chapter has discussed various aspects such as services, their composition, alterations and role in library's position in the academic community. The library staff and gradual developments have been discussed along with the infrastructural strengths in library. The facets such as educating the users through the information literacy and metaliteracy; Electronic Information Resources Collection, Building and Management and Creation of Web presence among Library Users are highlighted. Digital Information Services and waving the freshness of innovation; Creating Awareness by being among the users and enhancing learning and need of "Innovation and serving the users at individual level" have been discussed in the context of role in research support.

INTRODUCTION

The library and information services have gone through tremendous changes due to conceptual, technological and users' needs. The transition phase during any development and progress made in a certain direction provides hints of the various aspects of directions of library's concern. The recent developments in the technological areas have compelled libraries to consider the adoption of change. Various areas of library housekeeping functions have faced transition in their operations, routines and targets to

be achieved. The development of services and areas to serve have been divided into various components and discussed in elaborative way. The designing of chapter has been done in a way that comprises the details of recent developments in pragmatic sense. The thematic explanations and topic wise discussions provide the journey of library's development. The conceptual deliberations have come out in the designing and developments of library environment. A set of dimensions such as "content; context; connectivity; consideration; collaboration; construction; confidence and continuity" has been associated with transitioning of "a digital cultural heritage library". The transition of libraries resulted into the knowledge of navigation in the perspectives of information technology and tremendously focused staff (Li Liew Chern, (2014).

The chapter has been framed keeping the following aspects in the picture:

- Services, their composition, alterations and role in library's position in the academic community
- Library staff and gradual developemnts
- Infrastructural Strengths in library
- Educating the users through the Information literacy and Metaliteracy
- Electronic Information Resources Collection, Building and Management
- Creation of Web presence among Library Users
- Digital Information Services and waving the freshness of innovation
- Creating Awareness by being among the users and enhancing learning
- Innovation and serving the 'users' at individual level
- Role in Research Support

The various components which have been the instruments and instrumental in context with transition of libraries during last couple of years are discussed as following:

Users

The perception of users matters when the information service delivery and information management is planned and implemented. For example, the study from KNLS library reflects the reception and perception of services and resources in positive light (Charles N. Nzivo, (2012). The focus on preferred sources and search behavior has been related with research purposes also. The users are active for internet based services in current scenario thus indicating the shift in focus on internet and related platforms. The perspectives of users may change the planning of acquisition of information resources and designing of services. The changing times have shown the reasons and targets for alterations in perception.

The need to understand and establish the essential attributes of information services requires the identification of those factors which have direct effect on success of various implementations. To find out the heightening of various library and information services' levels, it is desirable to know the various aspects of information and knowledge services. The realization of knowledge services may lead to new perspectives. To understand the user groups in context of knowledge or information services, the focus should be on:

1. Identification of types of users
2. Analysis of user needs
3. Coordinating library services

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